



INSTRUCTION - CUSTOMER GOODS RETURN FORM

Purchased products can be returned to our e-store or in person to the retail store at: P.H.U. Rontil, Krupnicza 9, 31-123, Kraków, within 14 calendar days from the date of delivery of the parcel.

1. FILL THE FORMS

Print and fill in the CUSTOMER GOODS RETURN FORM and WITHDRAWAL FORM. Forms are available at Rontil online store – rontil.com.pl, in a tab „Files to download” at the bottom part of the website.*

2. PACK UP

Pack the goods ,completed forms and proof of purchase. Use the package you received the product in.*

3. SEND BACK

Send back the products or personally deliver goods at the address: **P.H. U. Rontil, Krupnicza 9, 31-123, Kraków.** (retail store)*

4. REFUND

Within a few days after our receiving the item, you will get your money transferred into your bank account indicated in “customer goods return form”.

*) detailed information about terms of returns you can find in the tab “terms and conditions” at www.rontil.com.pl

Need help?

Call us : 12 421 15 68

or

email us : sklep@rontil.com.pl

